

The IFGL Refund policy for all payments made using the payment gateway shall stand as under:

- The Fees paid towards account opening charges, if any, for enabling equities as well as commodities and/or demat account is non-refundable
- In case your account has not been opened by Indian Finance Guaranty Limited, after the tenth day passing by from the day of collection of all necessary supporting documents and receipt of all due authorizations from you, you may request for a full refund of the charges as paid by you towards account opening, if any.
- The fee paid for subscribing to value added services involving third parties, if any, shall be non-refundable.
- In case of a payment made through a third party/non-mapped bank account which are lying unused with Indian Finance Guaranty Limited, if any, you may request for a full refund

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways.